From 01-08-2020 the following SOP are to be followed in CLRI Dispensary in line with the SOP issued by the Ministry of Health and Family Welfare on 4.6.2020.

1. Working hours of dispensary - 09.00 am to 12.00 Noon from Monday to Saturday.
2. Dispensary facilities may be availed as follows except in emergency situations
   
   **Pensioners:** Monday, Wednesday, Friday and Saturday  
   **Employees:** Tuesday and Thursday

3. Persons above 65 years of age, persons with comorbidities, pregnant women are advised to stay at home, except for essential and health purposes.
4. Clinical investigations will not be conducted at CLRI dispensary till further orders.
5. Issuing of regular medicines for chronic ailments

   A) From Dispensary medicines may be collected either in person or through authorized person on submitting the authorization form along with a latest medical prescription from CLRI Dispensary at dispensary
   or

   B) From CLRI authorized pharmacy through Courier service on submitting CLRI latest medical prescription slip to medical officer of Dispensary through whatsapp along with Contact number and residential address.

   **Delay of 7 days on courier service may be expected.**

   C) Any queries / clarification may be addressed to dispensary only through Phone Nos: 044 24437229, 044 24437139 or Medical Officers. Communication to the authorized pharmacy is not allowed

6. Bills for reimbursement may be submitted at dispensary while visiting dispensary

   Issued with the approval of Director, CLRI.

   Medical Officer